

COURSE OUTLINE

LEAD DEVELOPER COURSE

UPK v11

(Duration: 1 Day)

Course Objectives

This course follows on directly after the three-day UPK Basic Developer course. On completion of this course, team leaders, lead developers and administrators will have an in-depth understanding of the advanced and administrative features of UPK.

This course outline comprises approximately 2 days training content. Delegates are requested to select and prioritise their requirements for discussion and agreement with the Instructor prior to confirmation of the course.

Prerequisites

Participants should have a basic knowledge of Windows and the target application. They should have attended the three-day UPK v11 Basic Developer course or have equivalent knowledge.

Who Would Benefit

- Senior Course Authors responsible for managing a team of developers
- Training Managers responsible for training strategies including TNAs
- Lead Developers responsible for setting up UPK Development Projects

Course Outline

- String Input Options
- Customise Published Output
- Customise Templates
- Localise Content (Translation)
- Sound Recorder and Editor
- Developing in a Multi-User Environment
- Author and Content Administration
- Create and Manage Login Profiles
- In-Application Support
- Considerations for Setting Defaults
- Development Considerations
- Develop Content for Different Deployments
- Custom Reporting
- Troubleshooting/Q&A
- UPK Project Considerations

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Course Overview

String Input Options

- Understand the difference between concrete and meta entries
- Learn how to use the meta entries effectively

Customise Published Output

- Create customised Publishing Categories
- Customise the Publishing Styles, Player and Document Outputs
- Change all instances of a Logo for a specified Category

Customise Templates

- Customise UPK templates using the Template Editor
- Edit Template, Instructional and Example Text

Localise Content (Translation)

- Understand and use all the features involved in the Localisation process
- Summarise the Localisation Process

Sound Recorder and Editor

- Discuss Best Practice for using Sound
- Use the Sound Recorder / Editor

Developing in a Multi-User Environment

- Manage Deleted Documents
- Manage the Development Workflow
- Work Online or Offline

Author and Content Administration

- Manage Authors and Groups
- Define Content State Values
- Manage Library Permissions and understand the effects (Security)
- Override Checked Out Documents

Create and Manage Login Profiles

- Create and Manage Login Profiles
- Switch between multiple Libraries
- Change your Password

In Application Support

- Overview of in-application support options (including SmartMatch and Direct Do It!)

Considerations for Setting Defaults

- Setting workstation, target application and content defaults

Development Considerations

- Assign and Manage Development Tasks and Flow
- Create Scripts for Development Use
- Suggestions for Efficient and Effective Development

Develop Content for Different Deployments

- Discuss considerations for developing content for different deployments

Custom Reporting

- Introduction to Custom Reporting in the Knowledge Center
- Running Custom Reports

Troubleshooting/Q&A

- Discuss project related issues for those with content development experience
- Q&A

UPK Project Considerations

- Discuss actions for setting up an effective UPK project

How to Book

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